



COMPANY POLICY

Our company has defined and adopted the quality policy and environmental policy as a constituent part of the company management policy according to:

- our mission to satisfy the needs of our customers and maintain their trust with our quality,
- our vision to remain the leading producer of bathroom equipment in the domestic market and in the countries of Southeast Europe and be recognisable and present with our brands in all European markets,
- our strategy of constant development, product improvement, comprehensive solutions and export oriented sales,
- the basic principle of putting environmental management to the core of our company's priorities,
- the goal for our company to achieve the best results regarding the manufacture of products and performance of services, while ensuring optimal use of the basic raw materials and auxiliary materials and putting minimal strain on the environment.

Pursuant to our company's commitment to manage quality and protect the environment we are performing the following activities to continuously improve management:

- meeting the legislative and other relevant requirements in the field of quality and environmental management,
- setting realistic goals with regard to quality and environment and striving to achieve them,
- providing adequate and satisfactory resources, including training, to achieve continuous conformity with the defined policy and goals,
- assessing the performance of our company with regard to the defined policy and goals and searching for possibilities to improve quality and environmental management,
- having a defined process for assessing and inspecting the management system with the purpose of defining opportunities to improve the system and consequently ensure higher efficiency in the field of quality and environmental protection,
- cooperating with stakeholders (customers, suppliers, neighbours, employees, state and administration authorities) in the field of quality and environmental management.

We are committed to fulfilling the requirements with regard to the product compliance and continuously reducing the negative impacts of our operations on the environment through rational use of energy sources, waste management and working environment improvements, while emphasising preventive function and improvement.

Rosalnice, 15 March 2018

KOLPA, d. d. Metlika

Chairman and Managing Director: Mirjan Kulovec
